

MyChart Sign Up - Verify your Identity for Instant Access

STEP 1: The **Verify your Identity for Instant Access** method will confirm your identity by asking a series of questions. Enter all required information in the fields marked with a red asterisk*.

Note, it is very important to enter your correct email address. You will need access to your email in order to complete the Two-Step Verification process that follows.

When complete, check the **“I’m not a robot”** box.

Click **Next**.

The screenshot shows the 'Request Access to Your MyChart Account' form. At the top are the UConn Health and MyChart logos. The form includes sections for Name, Address, and Other Information. The 'I'm not a robot' checkbox and the 'Next' button are highlighted with red boxes and arrows.

Request Access to Your MyChart Account

Please complete the form below. We will verify your identity by matching the information you provide below with a third party verification system. UConn Health uses Experian, a third-party system that confirms your identity by checking responses you provide against their database of information. None of the information asked by Experian is stored in or generated by UConn Health. If you have questions, please call our MyChart Support line at 1-844-698-2666.

* Indicates a required field

Name

* First name Middle name * Last name

Address

* Address information is required.

* Country
United States of America

* Street Address

* City * State * ZIP

County

Other Information

* Date of birth

Legal Sex
Female Male Unknown X

* Last four digits of SSN

* Email address * Verify email address

Home phone * Mobile phone

As a spam prevention measure, complete the CAPTCHA below.

I'm not a robot  [Privacy](#) [Terms](#)

Next

STEP 2: You will then verify your identity by answering a few secure questions. Below is an example of a question you may see from the Experian verification system. Read each question carefully and select the answer.

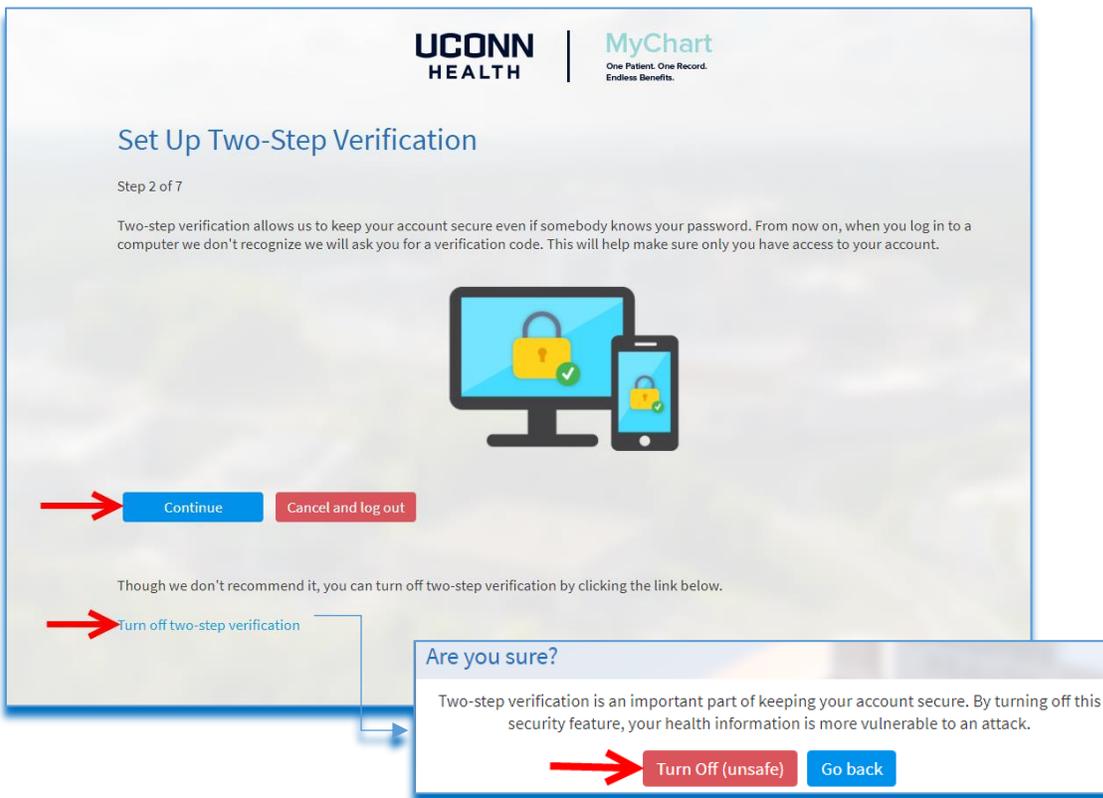
Click **Next** to proceed.



STEP 3: After completing the identity questions, you will *Set Up Two-Step Verification* as an added layer of account security.

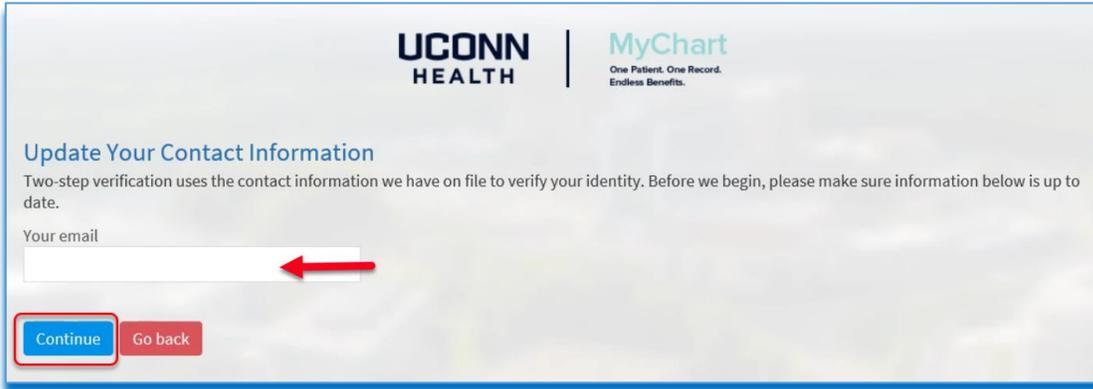
Click **Continue**.

(Note, you may click “Turn off two-step verification” to bypass this security feature, although this is not recommended. Should you choose to do so, a popup box will require your confirmation).



STEP 4: Verify that your email is correct.

Click **Continue**.



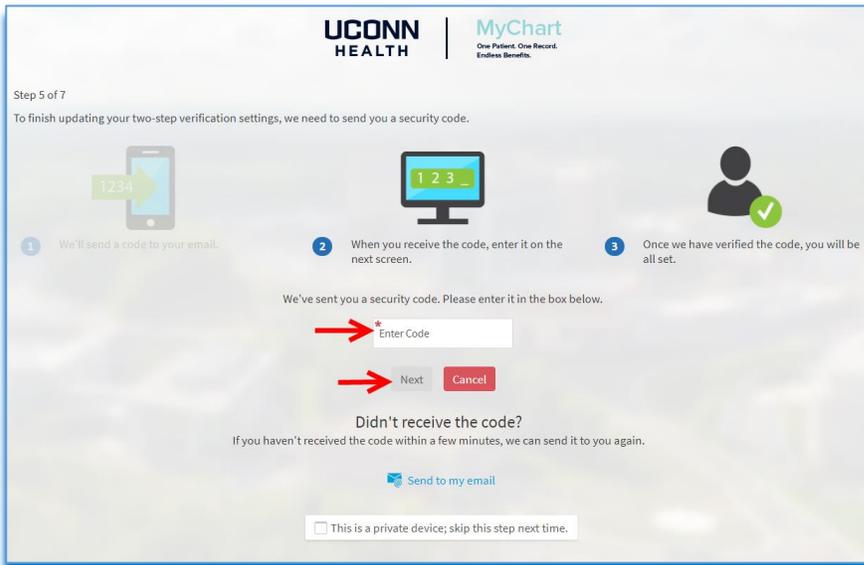
STEP 5: You will be at the verification screen. Click the **Send to my email** button to receive your MyChart Verification Code in your email.



STEP 6: Check your email for your code.

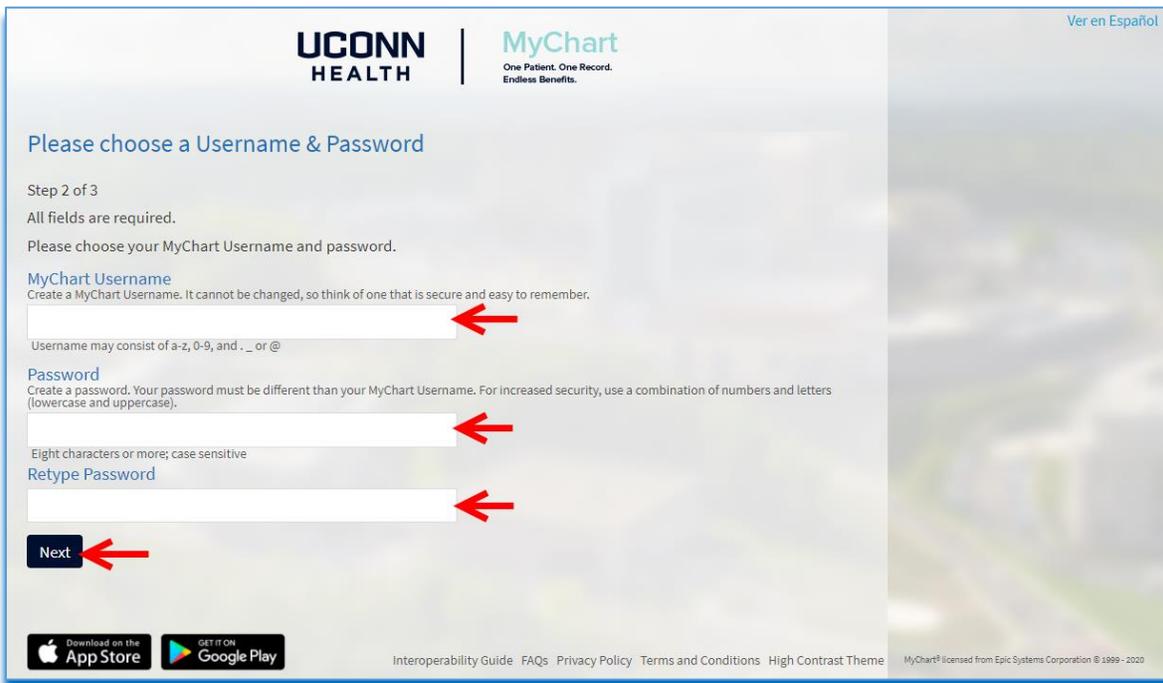
Enter this code in the “Enter Code” box.

Click **Next**.



STEP 7: Create your MyChart Username and Password.

Click **Next**.



STEP 8: Enter your email address to enable MyChart notifications.

Click **Sign in**.

Step 3 of 3

UConn Health | **MyChart**
One Patient. One Record. Endless Benefits.

Enable E-mail Notifications?
When new information is available (such as test results or messages), we will send a notification message to your Internet e-mail address.

Yes No

E-mail Address
Your e-mail address will be used for alerts only. We will not share your e-mail address with anyone.

Example: chris@company.com

Retype E-mail Address

Enable Text Message Notifications?
When new information is available (such as test results or messages), we will send a text (SMS) notification message to your mobile phone.

Yes No

Mobile Phone Number
Your mobile phone number will be used for alerts only. We will not share your mobile phone number with anyone.

Example: 555-555-5555

Retype Mobile Phone Number

Sign in

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STEP 9: Read the Terms and Conditions and click **Accept** to proceed.

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To proceed, you must agree to the following conditions governing the use of MyChart.

TERMS AND CONDITIONS OF USE AND RELEASE OF INFORMATION AUTHORIZATION

MyChart: One Place. One Record. One Reason. You.

UConn Health, John Dempsey Hospital, and UConn School of Medicine (collectively referred to as UConn Health) and the physician offices that participate in the UConn Health Electronic Health Information System are pleased to offer access to your medical information via a Web-based version of our computer systems called MyChart.

By accessing and using MyChart, you are agreeing to the following Terms and Conditions. If you do not agree to these terms and conditions, do not use MyChart.

1) MyChart Access

A. Patient Access. Access to MyChart at UConn Health is granted to patients for the purpose of furthering medical care at UConn Health. You will be provided with instructions for creating a unique personal login name and password. The login name and password you choose will be used to access your health information in MyChart and are unique codes that identify you in the application. UConn Health reserves the right to revoke patient access to MyChart at any time for any reason.

B. Proxy Access. A Proxy is a person who represents a patient. Proxy access to a patient's medical information will be granted to the extent that the individual requesting Proxy access has the right to access the patient's medical information and agrees to do so.

Accept **Decline**

STEP 10: Click **Skip** to bypass the pop up screen. Welcome to your MyChart!

